



9 February 2024

Dear Valued Clients,

We are writing to inform you of an important change in our courier services. We have transitioned from using DawnWing couriers to The Courier Guy for all our shipping needs. With this change, we now have access to more depots for dropping off your parcels, making the shipping process more convenient for you. For a complete list of all the depots please visit their website at:

<https://thecourierguy.co.za/service-point-locator>.

This service will be affective from 1 March 2024.

In order to streamline the billing process, we kindly request that you complete our account number on the waybill when sending your parcels through The Courier Guy. This will enable Unistel to be billed directly for the shipping services provided. **Our account number is UML007.**

The **receiver** address to complete on the waybill:

Unistel Medical Laboratories (Pty) Ltd

De Tijger Business Park, Block 1

Hannes Louw Drive

Parow North

7500

Tel: 021 007 5617

Att: Animal Specimen Reception

It's important to note that, going forward, Unistel will only cover the shipping costs for a parcel that has a monetary value of R2500 incl VAT or more for the tests to be done at Unistel. Shipments below this threshold will not be covered by Unistel, and clients will be invoiced for the courier services.

We believe that this transition will result in a more efficient and cost-effective shipping process for all parties involved. Should you have any questions or require further assistance, please do not hesitate to contact us at [animals@unistelmedical.co.za](mailto:animals@unistelmedical.co.za) or [info@unistelmedical.co.za](mailto:info@unistelmedical.co.za).

We value your continued support and we are committed to providing you with exceptional service.

Kind Regards.

A handwritten signature in black ink, appearing to read "L Theart".

Mrs Leonora Theart

Chief Executive Officer

Unistel Medical Laboratories (Pty) Ltd

De Tijger Office Park, Block 1, Hannes Louw Drive, Parow North, Cape Town, 7500

Suite 13, Private Bag X22, Tyger Valley, 7536, RSA.

Tel: +27 (0)21 – 007 5616

Reg Nr: 1998/021075/07

Directors: GJ Nel (Chairman), L Theart (CEO), CW Wynne, J Marx, AM De Villiers, B Grindlay-Whieldon